



## We have a TIP for Patients and Family Caregivers!

### What is the TIP program?

**TIP (Telemedicine IMPACT Plus)** provides rapid access to a virtual team of professionals to enable proactive health and social care for patients with complex conditions, and their family caregivers.

TIP consult teams are selected based on patients' unique needs. These teams may include: Internists, Geriatricians, Psychiatrists, Pediatricians, Physiotherapists, Occupational Therapists, Social Workers, Home and Community Care Coordinators, Nurses, Dieticians, Diabetes Educators, Pharmacists, Behavioral Specialists, and other professionals.

Secure videoconferencing via the Ontario Telemedicine Network (OTN) connects patients in their homes to TIP consult teams to enhance quality of life.

### What are the benefits of the TIP program?

- Easy access to a team of health care professionals from the comfort of a patient's home.
- Obtain recommendations to address problems that are important to patients and family caregivers.
- Faster access to special tests, programs, clinics, and resources, that help patients and family caregivers reach goals that are important to them.
- Reduce travel time and costs for patients and family caregivers.
- Earlier identification of issues for proactive vs. reactive care.

### Is this covered by OHIP?

- Yes

### How does the TIP program work?

- A TIP nurse will make a home visit within one week of receiving a referral to more fully understand the patient's and family caregiver's needs and preferences.
- The TIP nurse will facilitate a meeting with the consult team most closely matched to the patient's and family caregiver's needs. This meeting will occur via secure videoconferencing from the comfort of the patient's home. (Additional family members are welcome to join by phone).
- The TIP nurse will work with the family caregiver, patient, and their primary care provider to develop and implement a coordinated plan of care.

### TIP Consult Teams:

- Bridgepoint Active Health Care
- Mount Sinai Hospital
- Providence Health Care
- South East Toronto Family Health Team
- St. Michael's Hospital
- Sunnybrook Health Sciences Centre
- Surrey Place
- Taddle Creek Family Health Team
- University Health Network
- Women's College Hospital

### For more information, please contact:

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